

Schools (foundation and voluntary aided)
LGO complaint decisions in 2009/10

Authority	Total complaints determined (excluding premature complaints)		Administrative and justice reports		Local settlements		Administrative reports		No administrative reports		No administrative without report		Ombudsman's discretion		Outside jurisdiction	
	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09
Bedfordshire																
Icknield High, Luton	0		2	0	0	0	1	0	0	0	0	0	0	1	0	0
Cardinal Newman RC, Luton	0		2	0	0	0	1	0	0	0	0	1	0	0	0	0
Harrold Priory Middle, Bedford	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
Sharnbrook Upper and Community College	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Lincroft Middle, Oakley	7		0	0	0	7	0	0	0	0	0	0	0	0	0	0
Berkshire																
St Bernard's Convent, Slough	3		5	0	0	0	0	0	0	0	0	0	3	5	0	0
Ranelagh, Bracknell	3		1	0	0	0	0	0	0	0	3	1	0	0	0	0
Herschel Grammar, Slough	7		3	0	1	1	1	0	0	0	3	1	3	0	0	0
Langley Grammar, Slough	2		2	0	0	0	0	0	0	0	2	0	0	2	0	0
Slough Grammar	5		4	2*	0	0	3	0	0	0	3	0	0	1	0	0
Westgate, Slough	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Reading	2		3	1	0	0	0	0	0	0	1	2	0	0	0	1
Castleview, Slough	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
Kendrick Girls Grammar, Reading	1		4	0	0	0	0	0	0	0	1	2	0	2	0	0
St Edward's Royal Free Ecumenical, Windsor	1		0	0	0	0	0	0	0	0	0	0	1	0	0	0
St Joseph's Catholic High, Slough	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Baylis Court, Slough	0		2	0	0	0	0	0	0	0	0	2	0	0	0	0
St Bartholomew's, Newbury	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
St Anne's Catholic Primary, Reading	0		2	0	0	0	1	0	0	0	0	0	0	1	0	0
St Michael's C of E Primary, Sunninghill	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
Holyport C of E Primary, Maidenhead	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Cookham Dean C of E Primary	1		0	0	0	0	0	0	0	0	0	0	1	0	0	0
Charters, Sunningdale	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Bristol																
St Mary Redcliffe & Temple C of E Secondary, Bristol	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Buckinghamshire																
Denbigh, Milton Keynes	1		0	0	0	0	0	0	0	0	0	0	0	0	1	0
Chalfonts Community College	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
Hamilton Primary, High Wycombe	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Royal Grammar, High Wycombe	2		0	0	0	0	0	0	0	0	1	0	1	0	0	0
Waddesdon C of E, Aylesbury	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Shenley Brook End, Milton Keynes	3		4	0	0	0	3	0	0	0	3	0	0	1	0	0
Ousedale, Newport Pagnell	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Lord Grey, Bletchley	1		1	0	0	0	0	0	0	0	1	1	0	0	0	0
Oakgrove, Milton Keynes	3		2	0	0	0	0	0	0	0	3	1	0	1	0	0

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St Paul's Catholic, Milton Keynes	2		1	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0
Wycombe High	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Walton High, Milton Keynes	0		2	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0
Hazeley, Milton Keynes	1		6	0	0	0	0	0	0	0	0	1	6	0	0	0	0	0
Dr Challoner's Grammar, Amersham	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Aylesbury Grammar	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Cambridgeshire																		
King's, Peterborough	2		0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0
Arthur Mellows Village College, Peterborough	0		3	0	0	0	3	0	0	0	0	0	0	0	0	0	0	0
Comberton Village College, Cambridge	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Jack Hunt, Peterborough	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
St Bede's Inter-Church, Cambridge	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
All Saints C of E Junior, Peterborough	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Parkside Community College, Cambridge	1		0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Albans Catholic Primary, Cambridge	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Cheshire																		
Fallibroome High, Macclesfield	1		1	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0
St Gregory's Catholic High, Warrington	0		2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
St Mary's Community Nursery, Chester	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
St Chad's Catholic High, Runcorn	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Brine Leas High, Nantwich	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Davenham C of E Primary, Northwich	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Cleveland																		
St Francis of Assisi C of E Primary, Stockton-on-Tees	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Cornwall																		
St Petroc's C of E Primary, Bodmin	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Cumbria																		
Queen Elizabeth Grammar, Penrith	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Keswick	1		1	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0
Trinity, Carlisle	2		1	0	0	2	1	0	0	0	0	0	0	0	0	0	0	0
Appleby Grammar	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Derbyshire																		
Chellaston Secondary, Derby	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0

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Woodlands Community, Derby	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
John Port, Etwell	4		0	0	0	3	0	0	0	0	0	1	0	0	0	0
Ecclesbourne, Belper	1		1	0	0	0	0	0	0	0	0	1	0	0	1	0
Long Eaton	2		0	0	0	0	0	0	0	0	0	1	0	1	0	0
Fairmeadows Primary, Swadlincote	2		0	0	0	1	0	0	0	0	0	0	0	1	0	0
St Philip Howard Catholic, Glossop	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Chellaston Junior, Derby	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Devon																
St Peter's C of E High, Exeter	1		1	0	0	0	0	0	0	0	0	1	0	0	1	0
Uffculme, Cullompton	0		4	0	0	0	0	0	0	0	0	4	0	0	0	0
Churston Ferrers Grammar	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
Teign, Kingsteignton	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Notre Dame RC, Plymouth	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Cuthbert Mayne, Torquay	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Colyton Grammar	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
Warberry C of E, Torquay	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Dorset																
Avonbourne Girls', Bournemouth	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Peter's, Bournemouth	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Poole Grammar	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
All Saints C of E, Weymouth	0		3	0	0	0	1	0	0	0	0	2	0	0	0	0
Parkstone Grammar, Poole	0		2	0	0	0	1	0	0	0	0	1	0	0	0	0
Woodroffe, Lyme Regis	9		1	0	0	8	1	0	0	0	0	0	0	1	0	0
Lytchett Minster	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Durham																
Carmel Technology College, Darlington	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
St Oswald's C of E Infant & Nursery, Durham	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Hermitage, Chester-le-Street	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
Blessed John Duckett RC Primary, Bishop Auckland	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
East Sussex																
St Richard's Catholic College, Bexhill-on-Sea	2		1	0	0	0	0	0	0	0	0	2	1	0	0	0
Bishop Bell C of E, Eastbourne	0		2	0	0	0	0	0	0	0	0	2	0	0	0	0
St Andrew's C of E Primary, Hove	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
East Yorkshire																
St Mary's College, Hull	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Essex																
West Hatch High, Chigwell	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0

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King Edward VI Grammar, Chelmsford	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Colchester Royal Grammar	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Greensward, Hockley	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
William Edwards School & Sports College, Grays	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
King John, Benfleet	1	2	0	0	0	0	0	0	0	0	0	2	1	0	0	0
Southend Girls High	1	1	0	0	1	0	0	0	0	0	0	0	0	1	0	0
Brentwood Ursuline Convent High	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Gable Hall, Stanford-le-Hope	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Boswells, Chelmsford	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Southend Boys High	2	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0
Colne Community, Brightlingsea	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Saffron Walden County High	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0
Gilberd, Colchester	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Tendring Technology College	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Walton-on-the-Naze Primary	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Bernard's High, Westcliff-on-Sea	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Mary's C of E Primary, Woodham Ferrers	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Robert Drake Primary, Benfleet	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Holy Cross Catholic Primary, Harlow	0	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0
Clacton County High	2	1	0	0	1	0	0	0	0	0	0	1	1	0	0	0
Dunmow St Mary's Primary	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Gloucestershire																
St Peter's RC High, Gloucester	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Pate's Grammar, Cheltenham	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Ribston Hall High, Gloucester	0	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Dene Magna, Mitcheldean	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Chosen Hill, Gloucester	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Stroud High	0	2	0	0	0	0	0	0	0	0	0	0	0	2	0	0
Winchcombe, Cheltenham	2	1	0	0	1	1	0	0	0	0	1	0	0	0	0	0
Cleeve, Cheltenham	2	1	0	0	0	1	0	0	0	0	2	0	0	0	0	0
Greater Manchester																
Canon Slade, Bolton	0	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0
Bolton Muslim Girls	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
St Michael's RC Primary, Whitefield	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Bernadette's RC Primary, Whitefield	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Our Lady of Grace RC Primary, Prestwich	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0

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St John Bosco Primary, Blackley	0		1	0	0	0	0	0	0	0	0	0	0	0	0	1
Crompton House C of E High, Oldham	1		0	0	0	0	0	0	0	0	0	0	0	0	1	0
Blue Coat C of E, Oldham	3		0	0	3	0	0	0	0	0	0	0	0	0	0	0
Smithy Bridge Primary, Littleborough	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
St Ambrose Barlow RC High, Swinton	0		2	0	0	0	0	0	0	0	0	0	0	2	0	0
St Gilbert's RC Primary, Eccles	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
St Mary's RC Primary, Swinton	3		0	0	2	0	0	0	0	0	0	0	1	0	0	0
St Philip's RC Primary, Salford	1		0	0	1	0	0	0	0	0	0	0	0	0	0	0
St Simon's Catholic Primary, Hazel Grove	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
St James Catholic High School, Cheadle Hulme	0		1	0	0	1	0	0	0	0	0	0	0	0	0	0
Audenshaw High, Manchester	2		3	0	0	0	0	0	0	0	2	2	0	1	0	0
West Hill, Stalybridge	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Thomas More RC High, Denton	3		0	0	0	0	0	0	0	0	3	0	0	0	0	0
Ashton-on-Mersey, Sale	1		1	0	0	0	0	0	0	0	1	0	0	1	0	0
St Ambrose College, Altrincham	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Wellington, Altrincham	1		2	0	0	0	0	0	0	0	1	2	0	0	0	0
Altrincham Girls Grammar	0		1	0	0	0	0	0	0	0	0	0	0	0	0	1
Loreto Grammar, Altrincham	0		1	0	0	1	0	0	0	0	0	0	0	0	0	0
Altrincham Boys Grammar	1		1	0	0	1	0	0	0	0	0	0	0	0	0	1
Sale High	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
Sale Grammar	1		1	0	0	0	0	0	0	0	1	0	0	0	0	1
St Peter's RC High, Wigan	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
St Aidan's Catholic Primary, Wigan	0		2	0	0	0	0	0	0	0	0	2	0	0	0	0
St Oswald's Catholic Primary, Ashton-in-Makerfield	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
St Mary's Catholic High, Tyldesley	2		0	0	0	0	0	0	0	0	2	0	0	0	0	0
Hampshire																
Swanmore C of E Primary	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Herefordshire																
St Paul's C of E Primary, Hereford	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Hertfordshire																
Bishop's Stortford Boys High	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Dame Alice Owens, Potters Bar	2		1	0	0	0	0	0	0	0	1	0	0	1	1	0
Parmiter's, Watford	1		1	0	0	0	0	0	0	0	1	1	0	0	0	0
Hertfordshire and Essex High, Bishop's Stortford	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Little Heath Primary, Potters Bar	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0

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St George's College of Technology, Sleaford	0	3	0	0	0	3	0	0	0	0	0	0	0	0	0	0
Queen Elizabeth's Grammar, Alford	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Sir William Robertson High, Welbourn	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Carre's Grammar, Sleaford	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Gleed Girls Technology College, Spalding	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
London																
St Joseph's Catholic Primary, Dagenham	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Mill Hill County High	3	4	0	0	0	4	0	0	0	0	3	0	0	0	0	0
Ashmole, Southgate	3	1	0	0	0	0	0	0	0	0	0	0	3	1	0	0
Queen Elizabeth's Boys, Barnet	1	1	0	0	0	0	0	0	0	0	1	0	0	1	0	0
Henrietta Barnett	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
Mathilda Marks-Kennedy Jewish Primary	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
Hurstmere, Sidcup	0	4	0	0	0	0	0	0	0	0	0	4	0	0	0	0
Erith	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Joseph's Catholic Primary, Crayford	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Beths Grammar, Bexley	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Kingsbury High	0	4	0	0	0	0	0	0	0	0	0	0	0	4	0	0
Islamia Primary, Brondesbury Park	5	0	0	0	5	0	0	0	0	0	0	0	0	0	0	0
Preston Manor, Wembley	2	2	0	0	0	0	0	0	0	0	2	1	0	0	0	1
Jews Free, Kenton	3	2	0	0	0	0	0	0	0	0	3	1	0	1	0	0
Wembley High Technology College	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Bullers Wood, Chislehurst	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Beaverwood Girls, Chislehurst	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Langley Park Girls, Beckenham	1	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0
Langley Park Boys, Beckenham	2	2	0	0	0	0	0	0	0	0	2	2	0	0	0	0
Hayes, Bromley	5	1	0	1	0	0	0	0	0	0	3	0	2	0	0	0
St Vincent's Catholic Primary, Mottingham	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Darrick Wood, Orpington	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
Ravens Wood, Bromley	1	3	0	0	0	0	0	0	0	0	1	1	0	2	0	0
St Olave's & St Saviour's Grammar, Orpington	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Ravensbourne Secondary, Bromley	4	1	1	0	0	1	0	0	0	0	2	0	1	0	0	0
Raglan Primary, Bromley	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Bishop Justus C of E, Bromley	2	1	0	0	0	1	0	0	0	0	2	0	0	0	0	0

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Keston C of E Primary	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
Cator Park, Beckenham	0		1	0	0	0	0	0	0	0	0	0	0	0	0	1
Camden Girls	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0
St Paul's C of E Primary, Primrose Hill	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
Coloma Convent Girls, Croydon	1		3	0	0	0	1	0	0	0	0	0	1	1	1	0
Atwood Primary, Sanderstead	1		0	0	0	0	0	0	0	0	0	0	0	1	0	0
St Joseph's College, Beulah Hill	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
St Andrew's C of E, Croydon	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0
Riddlesdown High, Purley	0		3	0	0	0	1	0	0	0	0	0	0	0	2	0
Ellen Wilkinson Girls, Ealing	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
Drayton Manor High, Hanwell	1		2	0	0	0	0	0	0	0	0	1	1	0	1	0
Twyford C of E High, Acton	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
Cardinal Wiseman RC High, Greenford	2		1	0	0	0	0	0	0	0	0	0	0	2	1	0
Greenford High	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Brentside High, Hanwell	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
St Joseph's RC Primary, Hanwell	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
Bishop Stopford's, Enfield	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
Latymer, Edmonton	0		3	0	0	0	0	0	0	0	0	0	2	0	0	1
Enfield Grammar	1		1	0	0	1	0	0	0	0	0	0	0	0	1	0
St Andrew's C of E, Enfield	0		1	0	0	0	0	0	0	0	0	0	0	0	1	0
St Monica's Catholic Primary, Southgate	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0
St Thomas More RC Comprehensive, Eltham	0		2	0	0	0	0	0	0	0	0	0	0	0	2	0
St Thomas More RC Primary, Eltham	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
Hawksmoor, Thamesmead	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
St John of Jerusalem C of E Primary, Hackney	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
Lady Margaret Girls, Parsons Green	1		4	0	0	0	0	0	0	0	0	1	2	0	2	0
London Oratory, Fulham	3		1	0	0	0	1	0	0	0	0	1	0	2	0	0
Sacred Heart High, Hammersmith	1		1	0	0	0	0	0	0	0	0	1	1	0	0	0
John Betts Primary, Hammersmith	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0
Larmenier & Sacred Heart Catholic Primary, Hammersmith	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Fortismere, Muswell Hill	2		3	0	0	0	3	0	0	0	0	1	0	1	0	0
Sacred Heart Language College, Harrow	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Campion, Hornchurch	2		1	0	0	1	0	0	0	0	0	1	0	0	1	0

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Archbishop Sumner C of E Primary, Lambeth	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
St Saviours C of E Primary, Herne Hill	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Prendergast, Brockley	0	4	0	0	0	0	0	0	0	0	0	3	0	0	1	0	0
Addey & Stanhope, Lewisham	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Our Lady & St Philip Neri RC Primary, Sydenham	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
St Bonaventure's, Forest Gate	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
St Angela's Ursuline Convent, Newham	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
St Michael's RC Primary, East Ham	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
St Joachim's RC Primary, Custom House	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
St Antony's RC Primary, Newham	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Wanstead Church Primary	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Chadwell Heath Foundation, Romford	1	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0
St Bede RC Primary, Romford	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Christ's, Richmond upon Thames	1	1	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0
St John's & St Clement's C of E Primary, Peckham	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Sacred Heart RC Secondary, Camberwell	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Dulwich Village C of E Infant	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Friars Primary Foundation, Borough	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
St George's C of E Primary, Camberwell	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Jude's C of E Primary, Southwark	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Charter, Southwark	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
St Saviour & St Mary Cathedral, Southwark	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
St John's Walworth C of E Primary, Walworth	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Nonsuch Girls High, Cheam	1	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0
St Philomena's, Carshalton	0	2	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0
Cheam High	0	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Wallington Girls High	1	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0
St Mary's RC Infant, Carshalton	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Sutton Boys Grammar	3	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0
Wilson's, Wallington	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0

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All Saints Benhilton C of E Primary, Sutton	0	1	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Glenthorne High, Sutton	1	2	0	0	0	0	0	0	0	0	1	1	0	1	0	0
Cheam Park Farm Junior, North Cheam	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St John Fisher, Purley	1	5	0	0	0	0	0	0	0	0	1	5	0	0	0	0
Raine's Foundation, Bethnal Green	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Sir John Cass's Foundation & Red Coat C of E Secondary	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
English Martyrs RC, Whitechapel	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0
St Michael's C of E Primary, Southfields	0	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0
St Mary's C of E Primary, Putney	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Chestnut Grove, Balham	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Greycoat Hospital, Westminster	0	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0
St Marylebone Girls	1	5	0	0	0	2	0	0	0	0	1	3	0	0	0	0
St Vincent de Paul RC Primary, Westminster	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
St Joseph's RC Primary, Maida Vale	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Merseyside																
St Laurence's Catholic Primary, Kirkby	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Cardinal Heenan, Liverpool	1	2	0	0	0	0	0	0	0	0	1	2	0	0	0	0
Blue Coat, Wavertree, Liverpool	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Hilda's C of E High, Liverpool	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Paul's & St Timothy's Infant, Liverpool	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0
Archbishop Blanch C of E, Liverpool	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Margaret's C of E High, Liverpool	1	2	0	0	1	0	0	0	0	0	0	1	0	1	0	0
St Edward's College, Liverpool	2	5	0	0	0	5	0	0	0	0	1	0	1	0	0	0
De La Salle High, St Helens	1	1	0	0	0	0	0	0	0	0	1	1	0	0	0	0
St Peter's C of E Primary, Newton-le-Willows	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Upton Hall Convent, Upton	0	2	0	0	0	2	0	0	0	0	0	0	0	0	0	0
Calday Grange Grammar, Wirral	0	9	0	0	0	9	0	0	0	0	0	0	0	0	0	0
Wirral Boys Grammar	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Moreton Christ Church C of E Primary, Moreton, Wirral	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Norfolk																
Little Plumstead C of E Primary, Norwich	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0

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Marshland High, Wisbech	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
North Yorkshire																		
Ermysteds Grammar, Skipton	0		3	0	0	0	0	0	0	0	1	0	1	0	1	0	0	0
Manor C of E, York	0		2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
St Aidan's C of E High, Harrogate	2		2	0	0	1	0	0	0	0	0	1	2	0	0	0	0	0
St Augustine's RC, Scarborough	0		3	0	0	0	1	0	0	0	0	0	2	0	0	0	0	0
Skipton Girls High	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Northamptonshire																		
Northampton Boys	4		2	0	0	0	0	0	0	0	0	2	1	2	1	0	0	0
Bishop Stopford, Kettering	3		2	0	0	0	0	0	0	0	0	0	2	3	0	0	0	0
Ferrers Specialist Arts College, Rushden	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Nicholas Hawksmoor Primary, Towcester	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Latimer Arts College, Kettering	1		0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Nottinghamshire																		
Becket, Nottingham	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Friesland, Nottingham	1		0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Nottingham Bluecoat	1		3	0	0	0	2	0	0	0	0	1	0	0	1	0	0	0
Minster, Nottingham	4		3	0	0	0	1	0	0	0	0	1	0	3	2	0	0	0
Trinity, Nottingham	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
West Bridgford	4		2	0	0	1	0	0	0	0	0	2	2	1	0	0	0	0
St Mary's Catholic Primary, Hyson Green	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Oxfordshire																		
St Ebbes C of E Primary, Oxford	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
St John Fisher Catholic Primary, Oxford	0		1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Our Lady's Catholic Primary, Cowley	1		0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Somerset																		
Beechen Cliff, Bath	1		3	0	0	0	0	0	0	0	0	1	2	0	1	0	0	0
Sexey's, Bruton	2		0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0
St Joseph & St Teresa Catholic Primary, Wells	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
Haygrove, Bridgwater	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0
South Yorkshire																		
McAuley Catholic High, Doncaster	0		3	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0
Notre Dame, Sheffield	1		1	0	0	0	0	0	0	0	0	1	0	0	1	0	0	0
Staffordshire																		
Our Lady & St Werburgh's RC Primary, Newcastle-under-Lyme	1		0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0

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Suffolk																
Stonham Aspal Primary, Stowmarket	1	1	0	0	0	0	0	0	0	0	0	1	0	0	1	0
St Louis Catholic Middle, Bury St Edmunds	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Sir Robert Hitcham's C of E Primary, Stowmarket	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0
Surrey																
Rosebery, Epsom	1	1	0	0	1	0	0	0	0	0	0	1	0	0	0	0
Heathside, Weybridge	2	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0
Blenheim High, Epsom	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Hinchley Wood, Esher	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Bede's, Redhill	2	1	0	0	1	0	0	0	0	0	1	1	0	0	0	0
Waverley Abbey Junior, Farnham	0	3	0	0	0	3	0	0	0	0	0	0	0	0	0	0
Pyrford C of E Primary	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Weydon, Farnham	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St James C of E Primary, Godalming	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
Puttenham C of E Infant, Guildford	2	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0
St Paul's C of E Primary, Dorking	1	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
St John the Baptist Catholic, Woking	2	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0
Tyne & Wear																
Cardinal Hume Catholic, Gateshead	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
St Thomas More RC High, North Shields	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
St Robert of Newminster, Washington	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
St Anthony's RC Girls, Sunderland	1	1	0	0	0	1	0	0	0	0	1	0	0	0	0	0
St Cuthbert's RC Primary, Sunderland	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
Our Lady Queen of Peace RC Primary, Houghton-le-Spring	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0
St Joseph's RC Primary, Washington	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Mary's RC Primary, Sunderland	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Warwickshire																
Myton, Warwick	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0
Lawrence Sheriff, Rugby	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Harris C of E High, Rugby	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0
King Edward VI, Stratford	2	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0
St Benedict's Catholic High, Alcester	1	2	0	0	0	0	0	0	0	0	1	2	0	0	0	0
Canon Maggs C of E Middle, Bedworth	1	2	0	0	0	1	0	0	0	0	0	1	1	0	0	0

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Authority	Total complaints determined (excluding premature complaints)		Administrative and injustice reports		Local settlements		Administrative reports		No administrative reports		No administrative without report		Ombudsman's discretion		Outside jurisdiction	
	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09
St Peter's Collegiate, Wolverhampton	0		9	0	1	0	1	0	0	0	0	2	0	5	0	0
Wolverhampton Girls High	0		3	0	0	0	1	0	0	0	0	2	0	0	0	0
St Anthony's RC Primary, Wolverhampton	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
West Sussex																
Bishop Luffa C of E, Chichester	0		2	0	0	0	1	0	0	0	0	1	0	0	0	0
St Philip Howard Catholic High, Barnham	1		1	0	0	0	0	0	0	0	0	1	0	0	1	0
St Paul's Catholic College, Burgess Hill	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
March C of E Primary, Chichester	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
St Lawrence C of E Primary, Hurstpierpoint	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
St Peter's Catholic Primary, Shoreham-by-Sea	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
West Yorkshire																
Thornton Grammar, Bradford	0		2	0	0	0	0	0	0	0	0	2	0	0	0	0
Oakbank, Keighley	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Bingley Grammar	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Hanson, Bradford	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
St Joseph's College, Bradford	0		2	0	0	0	1	0	0	0	0	1	0	0	0	0
Feversham College, Bradford	2		0	0	0	0	0	0	0	0	0	2	0	0	0	0
St Matthew's Catholic Primary, Bradford	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
St Bede's Catholic Grammar, Bradford	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
St Joseph's Catholic Primary, Bradford	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
Our Lady of Victories, Keighley	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Killinghall Primary, Bradford	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Heaton St Barnabas C of E Primary	1		0	0	0	1	0	0	0	0	0	0	0	0	0	0
Crossley Heath, Halifax	1		0	0	0	0	0	0	0	0	0	0	1	0	0	0
North Halifax Grammar	1		0	0	0	0	0	0	0	0	0	0	1	0	0	0
Ryburn Valley High, Halifax	2		0	0	0	0	0	0	0	0	0	2	0	0	0	0
Brooksbank, Halifax	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Heckmondwike Grammar	2		3	0	0	0	0	0	0	0	1	2	1	1	0	0
Brighouse High	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Mirfield Free Grammar	1		6	0	0	0	5	0	0	0	0	0	1	1	0	0
St John's Roundhay C of E Primary, Leeds	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
Mount St Mary RC High, Leeds	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0

Schools (foundation and voluntary aided)

LGO complaint decisions in 2009/10

Authority	Total complaints determined (excluding premature complaints)		Administrative and injustice reports		Local settlements		Administrative reports		No administrative reports		No administrative without report		Ombudsman's discretion		Outside jurisdiction	
	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09	2009/10	2008/09
Abbey Grange C of E, Leeds	1		1	0	0	0	0	0	0	0	1	1	0	0	0	0
Cardinal Heenan High, Leeds	2		0	0	0	2	0	0	0	0	0	0	0	0	0	0
St Urban's RC, Leeds	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
St Mary's Catholic Comprehensive, Ilkley	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Corpus Christi Catholic College, Leeds	1		0	0	0	0	0	0	0	0	1	0	0	0	0	0
Garforth Community College	2		3	0	0	0	2	0	0	0	1	1	1	0	0	0
St Wilfrid's Catholic High School, Sixth Form & Language College, Featherstone	0		1	0	0	0	0	0	0	0	0	0	0	1	0	0
St Joseph's Catholic Primary, Pontefract	1		0	0	0	0	0	0	0	0	0	0	1	0	0	0
Ossett	1		0	0	0	0	0	0	0	0	0	0	1	0	0	0
Wiltshire																
South Wilts Girls Grammar, Salisbury	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0
Hardenhuish, Chippenham	1		1	0	0	0	0	0	0	0	1	1	0	0	0	0
Worcestershire																
St Augustine's Catholic High, Redditch	0		1	0	0	0	1	0	0	0	0	0	0	0	0	0
Haybridge High, Stourbridge	0		2	0	0	0	1	0	0	0	0	1	0	0	0	0
Prince Henry's High, Evesham	0		1	0	0	0	0	0	0	0	0	1	0	0	0	0